## Note 8 - Loans and advances to customers

| Parent Bank |  | (NOK million) | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
|  |  | Loans specified by type |  |  |
| - | - | Financial lease | 1,877 | 1,901 |
| 10,250 | 11,547 | Bank overdraft and operating credit | 11,547 | 10,250 |
| 3,759 | 3,277 | Building loan | 3,274 | 3,153 |
| 58,455 | 62,207 | Amortizing loan | 63,605 | 59,639 |
| 72,464 | 77,030 | Gross loans to and receivables from customers | 80,303 | 74,943 |
| -407 | -428 | Impairments | -467 | -439 |
| 72,057 | 76,602 | Net loans to and advances to customers (amortised cost) | 79,836 | 74,504 |
|  |  | Lending specified by markets |  |  |
| 32,618 | 36,632 | Retail market | 38,724 | 33,828 |
| 39,760 | 40,129 | Corporate market | 41,287 | 41,002 |
| 87 | 269 | Public sector | 291 | 113 |
| 72,464 | 77,030 | Gross loans and advances | 80,303 | 74,943 |
| -407 | -428 | Impairments | -467 | -439 |
| 72,057 | 76,602 | Net loans and advances | 79,836 | 74,504 |
|  |  | Of this subordinated loan capital |  |  |
| 48 | 48 | Subordinated loan capital other financial institutions | 48 | 48 |
| 48 | 48 | Subordinated loan capital shown under loans to customers | 48 | 48 |
| 565 | 820 | Adv. on this |  |  |
|  |  | Loans to employees | 1,044 | 713 |
|  |  | In addition: |  |  |
| 29,348 | 30,516 | Loans transferred to SpareBank 1 Boligkreditt | 30,516 | 29,348 |
| 848 | 765 | Of which loans to employees | 972 | 1,069 |
| 618 | 1,221 | Loans transferred to SpareBank 1 Næringskreditt | 1,221 | 618 |

Interest rate subsidies on loans to employees are included in net interest income. The lending rate for employees is 75 per cent of the best mortgage rate for other customers.

## Specified by risk group

The Bank calculates default probabilities for all customers in the loan portfolio at the loan approval date. This is done on the basis of key figures on earnings, impairment and behaviour. Default probability is used as a basis for risk classification of the customer. Further, risk classification is used to assign each customer to a risk group. See note 12 for risk class classification.

Customers are rescored in the Bank's portfolio system on a monthly basis.
Exposures consist of gross loans, total guarantee commitments, unutilised credits, and total letter of credit obligations.
Exposures are monitored with a basis in the exposure's size, risk and migration. Risk pricing of business exposures is done with a basis in expected loss and economic capital required for each exposure. Expected annual average net loss is calculated for the next 12 months. Expected loss is within the limits set for maximum expected loss by the Board of Directors.

Collectively assessed write-downs are calculated with a basis in customers who have shown negative migration since the loan approval date but for whom no individual write-down has been assessed. The Bank uses macro-based stress tests to estimate write-downs required as a result of objective events that were not reflected in portfolio quality at the time of measurement.

Historical data are restated in accordance with new calculations of estimated defaults. See note 6, Risk factors, and the section on probability of default.

| Parent Bank |  |  | Group |
| ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | Total contracts | $\mathbf{2 0 1 3}$ |
| 42,325 | 46,680 | Lowest risk | $\mathbf{2 0 1 2}$ |
| 20,920 | 22,631 | Low risk | 23,927 |
| 17,697 | 16,275 | Medium risk | 42,635 |
| 4,230 | 3,644 | High risk | 21,646 |
| 1,563 | 1,988 | Highest risk | 17,816 |
| 417 | 457 | Default and written down* | 4,008 |
| $\mathbf{8 7 , 1 5 2}$ | $\mathbf{9 1 , 6 7 6}$ | Total | 2,321 |


| Parent Bank |  | Gross loans | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
| 35,681 | 40,120 | Lowest risk | 40,363 | 35,982 |
| 17,760 | 19,132 | Low risk | 19,907 | 18,453 |
| 13,986 | 12,210 | Medium risk | 13,695 | 14,693 |
| 3,178 | 3,108 | High risk | 3,464 | 3,518 |
| 1,464 | 2,023 | Highest risk | 2,352 | 1,803 |
| 394 | 438 | Default and written down* | 523 | 494 |
| 72,464 | 77,030 | Total | 80,303 | 74,943 |

${ }^{*}$ ) Exposures subject to individual impairment write down are placed in default category.

| Parent Bank |  | Expected annual average net loss | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
| 7 | 9 | Lowest risk | 9 | 7 |
| 20 | 15 | Low risk | 15 | 20 |
| 48 | 49 | Medium risk | 51 | 51 |
| 33 | 40 | High risk | 42 | 35 |
| 30 | 17 | Highest risk | 24 | 36 |
| 17 | 14 | Default and written down | 21 | 23 |
| 155 | 144 | Total | 163 | 173 |

The best secured home mortgage loans are sold to SpareBank 1 Boligkreditt. Well secured business loans are sold to SpareBank 1 Næringskreditt. This is a measure designed to secure long-term funding on competitive terms. Commission (margin) on these loans is taken to income in the income statement under commission income.

The table below shows the risk classification of these exposures.

| Parent Bank |  | Total contracts SpareBank 1 Boligkreditt | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
| 29,420 | 30,583 | Lowest risk | 30,583 | 29,420 |
| 3,228 | 3,302 | Low risk | 3,302 | 3,228 |
| 868 | 1,029 | Medium risk | 1,029 | 868 |
| 144 | 190 | High risk | 190 | 144 |
| 115 | 182 | Highest risk | 182 | 115 |
| 13 | 2 | Default and written down | 2 | 13 |
| 33,789 | 35,288 | Total | 35,288 | 33,789 |


| Parent Bank |  |  | Group |
| ---: | ---: | ---: | ---: |
| $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | Gross loans SpareBank 1 Boligkreditt | $\mathbf{2 0 1 3}$ |
| 25,013 | 25,846 | Lowest risk | $\mathbf{2 0 1 2}$ |
| 3,199 | 3,278 | Low risk | 25,013 |
| 863 | 1,017 | Medium risk | 3,278 |
| 144 | 190 | High risk | 1,017 |
| 115 | 182 | Highest risk | 199 |
| 13 | 2 | Default and written down | $\mathbf{8 6 3}$ |
| $\mathbf{2 9 , 3 4 8}$ | $\mathbf{3 0 , 5 1 6}$ | Total | 144 |


| Parent Bank |  |  | Group |  |
| ---: | ---: | :--- | ---: | ---: |
| $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | Total contracts SpareBank 1 Boligkreditt | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 2}$ |
| 150 | 307 | Lowest risk | $\mathbf{3 0 7}$ |  |
| 157 | 657 | Low risk | 657 |  |
| 311 | 257 | Medium risk | 257 |  |
| $\mathbf{6 1 8}$ | $\mathbf{1 , 2 2 1}$ | Total | $\mathbf{1 5 7}$ |  |


| Parent Bank |  |  | Group |
| ---: | ---: | :--- | ---: | ---: |
| $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | Gross loans SpareBank 1 Næringskreditt | $\mathbf{2 0 1 3}$ |
| 150 | 307 | Lowest risk | $\mathbf{2 0 1 2}$ |
| 157 | 657 | Low risk | 150 |
| 311 | 257 | Medium risk | 657 |
| $\mathbf{6 1 8}$ | $\mathbf{1 , 2 2 1}$ | Total | $\mathbf{2 5 7}$ |

Specified by sector and industry

| Parent Bank |  | Total contracts | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
| 34,433 | 39,479 | Wage earners | 40,867 | 35,674 |
| 568 | 805 | Public administration | 828 | 595 |
| 6,974 | 6,838 | Agriculture, forestry, fisheries and hunting | 6,992 | 7,144 |
| 3,157 | 3,239 | Sea farming industries | 3,371 | 3,282 |
| 3,180 | 3,031 | Manufacturing | 3,229 | 3,412 |
| 4,778 | 4,698 | Construction, power and water supply | 5,228 | 5,329 |
| 4,437 | 3,695 | Retail trade, hotels and restaurants | 3,864 | 4,620 |
| 7,874 | 7,712 | Maritime sector | 7,719 | 7,880 |
| 14,044 | 12,859 | Property management | 12,930 | 13,526 |
| 4,361 | 5,844 | Business services | 6,083 | 4,594 |
| 2,944 | 3,440 | Transport and other services provision | 3,881 | 3,279 |
| 401 | 35 | Other sectors | 40 | 407 |
| 87,152 | 91,676 | Total | 95,033 | 89,744 |


| Parent Bank |  | Gross loans | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
| 32,618 | 36,632 | Wage earners | 38,724 | 33,828 |
| 86 | 269 | Public administration | 291 | 113 |
| 6,081 | 6,208 | Agriculture, forestry, fisheries and hunting | 6,455 | 6,246 |
| 2,166 | 2,334 | Sea farming industries | 2,238 | 2,288 |
| 2,072 | 1,946 | Manufacturing | 2,156 | 2,298 |
| 3,074 | 2,693 | Construction, power and water supply | 3,375 | 3,611 |
| 2,577 | 2,275 | Retail trade, hotels and restaurants | 2,409 | 2,756 |
| 5,964 | 5,395 | Maritime sector | 5,626 | 5,970 |
| 12,261 | 10,957 | Property management | 11,602 | 11,740 |
| 3,108 | 3,646 | Business services | 4,670 | 3,304 |
| 2,057 | 2,284 | Transport and other services provision | 2,719 | 2,384 |
| 401 | 2,391 | Other sectors | 37 | 407 |
| 72,464 | 77,030 | Total | 80,303 | 74,943 |


| Parent Bank |  | Individual impairment | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
| 38 | 37 | Wage earners | 46 | 41 |
| - | - | Public administration | - |  |
| 2 | - | Agriculture, forestry, fisheries and hunting | 1 | 3 |
| 14 | 14 | Sea farming industries | 14 | 14 |
| 13 | 9 | Manufacturing | 10 | 16 |
| 16 | 32 | Construction, power and water supply | 33 | 20 |
| 5 | 8 | Retail trade, hotels and restaurants | 11 | 6 |
| - | - | Maritime sector | - | - |
| 17 | 19 | Property management | 19 | 17 |
| 11 | 22 | Business services | 22 | 12 |
| 13 | 8 | Transport and other services provision | 16 | 15 |
| - | - | Other sectors | - | - |
| 129 | 150 | Total | 173 | 144 |


| Parent Bank |  | Expected annual average net loss | Group |  |
| :---: | :---: | :---: | :---: | :---: |
| 2012 | 2013 |  | 2013 | 2012 |
| 21 | 17 | Wage earners | 25 | 25 |
| - | 0 | Public administration | 0 | 0 |
| 11 | 10 | Agriculture, forestry, fisheries and hunting | 11 | 14 |
| 2 | 2 | Sea farming industries | 3 | 2 |
| 17 | 9 | Manufacturing | 10 | 18 |
| 20 | 12 | Construction, power and water supply | 15 | 24 |
| 11 | 16 | Retail trade, hotels and restaurants | 17 | 13 |
| 21 | 20 | Maritime sector | 20 | 21 |
| 30 | 24 | Property management | 25 | 30 |
| 18 | 26 | Business services | 27 | 21 |
| 3 | 6 | Transport and other services provision | 8 | 5 |
| 1 | 0 | Other sectors | 0 | 1 |
| 155 | 144 | Total | 163 | 173 |

## Specified by geographic area

| Parent Bank |  |  | Group |
| ---: | ---: | :--- | ---: | ---: |
| $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | Gross loans | $\mathbf{2 0 1 3}$ |
| 28,295 | 29,497 | Sør-Trøndelag | $\mathbf{2 0 1 2}$ |
| 16,433 | 17,998 | Nord-Trøndelag | $\mathbf{1 8 , 9 7 6}$ |
| 15,992 | 17,006 | Møre og Romsdal | $\mathbf{2 8 , 9 9 6}$ |
| 335 | 494 | Sogn og Fjordane | 17,332 |
| 481 | 658 | Nordland | 16,527 |
| 5,261 | 5,337 | Oslo | 534 |
| 4,797 | 5,153 | Rest of Norway | $\mathbf{7 1 4}$ |
| 870 | 886 | Abroad | 5,375 |
| $\mathbf{7 2 , 4 6 4}$ | $\mathbf{7 7 , 0 3 0}$ | Total | 528 |


| Parent Bank |  |  | Group |
| ---: | ---: | :--- | ---: |
| $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | Gross loans sold to SpareBank $\mathbf{1}$ Boligkreditt | $\mathbf{2 0 1 3}$ |
| 14,354 | 14,968 | Sør-Trøndelag | $\mathbf{2 0 1 2}$ |
| 7,676 | 7,895 | Nord-Trøndelag | $\mathbf{1 4 , 9 6 8}$ |
| 4,457 | 4,626 | Møre og Romsdal | $\mathbf{7 , 8 9 5}$ |
| 100 | 127 | Sogn og Fjordane | $\mathbf{4 , 6 2 6}$ |
| 104 | 100 | Nordland | $\mathbf{4 , 4 5 7}$ |
| 1,007 | 1,128 | Oslo | 127 |
| 1,596 | 1,622 | Rest of Norway | 100 |
| 54 | 50 | Abroad | 1,128 |
| $\mathbf{2 9 , 3 4 8}$ | $\mathbf{3 0 , 5 1 6}$ | Total | 1,622 |


| Parent Bank |  |  | Group |  |
| ---: | ---: | :--- | ---: | ---: |
| $\mathbf{2 0 1 2}$ | $\mathbf{2 0 1 3}$ | Gross loans sold to SpareBank 1 Næringskreditt | $\mathbf{2 0 1 3}$ | $\mathbf{2 0 1 2}$ |
| 36 | 381 | Sør-Trøndelag | 381 | 36 |
| 285 | 332 | Nord-Trøndelag | 332 | 285 |
| 297 | 296 | Møre og Romsdal | 296 | 297 |
| - | 150 | Oslo | 150 | - |
| - | 63 | Rest of Norway | 63 | - |
| $\mathbf{6 1 8}$ | $\mathbf{1 , 2 2 1}$ | Total | $\mathbf{1 , 2 2 1}$ | $\mathbf{6 1 8}$ |


| Loans to and claims on customers related to financial leases | Group |  |
| :---: | :---: | :---: |
|  | 2013 | 2012 |
| Gross advances related to financial leasing |  |  |
| - Maturity less than 1 year | 157 | 285 |
| - Maturity more than 1 year but not more than 5 years | 1,512 | 1,531 |
| - Maturity more than 5 years | 208 | 151 |
| Total gross claims | 1,877 | 1,967 |
| Received income related to financial leasing, not yet earned | 47 | 66 |
| Net investments related to financial leasing | 1,830 | 1,901 |
| Net investments in financial leasing can be broken down as follows: |  |  |
| - Maturity less than 1 year | 124 | 266 |
| - Maturity more than 1 year but not more than 5 years | 1,499 | 1,485 |
| - Maturity more than 5 years | 207 | 150 |
| Total net claims | 1,830 | 1,901 |

